



This department exists to protect and preserve the lives and property of residents and visitors of the City of Roanoke from damage or loss due to fire, medical emergencies, environmental hazards, and traumatic accidents.







From the Chief

If you think you can do a thing or think you can't do a thing, you're right.

Henry Ford

The Roanoke Fire-EMS Department exists to protect and preserve the lives and property of residents and visitors of the City of Roanoke from damage or loss due to fire, medical emergencies, environmental hazards, and traumatic accidents. In order to accomplish this mission, it is essential that each member of the department believes in and embraces our purpose.

The department experienced a number of new and exciting programs in 2004. In September, the development of our first Swift Water Rescue Team was timely, given the severity of the 2004 hurricane season and the saving of three lives during the ensuing floods. Another important endeavor was the accreditation status for the Roanoke Valley Regional Fire-EMS Training Center's EMT Intermediate Training Program. This program is significant because it allows students enrolled in the program to be eligible for college credit. This program, the only local government based program in the state, is an excellent example of a regional approach to Advanced Life Support EMS training and is something the Roanoke Valley can be proud of.

The past year brought many noteworthy accomplishments to the department and community. Once again, our citizens experienced the lowest number of fires in recorded history of the department. This statistic has decreased greatly over the past five years, due in large part to the efforts of our Fire Prevention Division's business inspection program and citizen response to our Public Education Programs.

The residents and visitors of the City of Roanoke are provided with the highest quality

of service possible due to the truly exceptional work, cooperation and accomplishments of their public safety personnel. This department believes in our programs, our mission, and our people – we "think we can!" As Chief of the Roanoke Fire-EMS Department, I am proud to present the Roanoke Fire-EMS 2004 Annual Report and the department which made these efforts possible.

In the Service,

V

James Grigsby Fire-EMS Chief





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Ne	lson	Har	ris
	May	or/	

Darlene Burcham City Manager

George Snead Assistant City Manager Operations

James Grigsby Fire-EMS Chief

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VISION

The Roanoke Fire-EMS Department will...

- Work to prevent emergencies from occurring through fire code enforcement, investigation, and public education.
- Strive to be the recognized leader in fire-EMS in the Commonwealth of Virginia and the United States.
- Be the department of choice for our employees to work and achieve professional development.
- Develop innovative training techniques and a research and development program for all aspects of emergency service delivery.
- Be recognized as a resource of chief officers for other departments through superior officer training and development.
- Value constructive change as positive.

LEADERSHIP PHILOSOPHY

We are a team of dedicated, hard-working individuals who want to do a professional job. We trust, train, empower, and hold each other accountable to accomplish our mission.

CORE VALUES

The employees of this department are our most valuable resource. Only through them will our mission be accomplished.

The residents and visitors of Roanoke are our customers. We will constantly strive to provide them with the highest quality of service possible. We will consider every contact with them as an opportunity to demonstrate our mission and values.

Employee and customer safety will affect our approach to the services we provide.

A philosophy of participative management involves employees in issues that affect them, encouraging open dialogue, teamwork, trust, and the sharing of ideas among employees and management.

We will maintain department integrity and longevity through fiscally sound and proactive planning and budgeting.

Through research and development, visioning and creativity, we will constantly strive for better ways to fulfill our mission in services to our customers.



2004 AT A GLANCE

- Roanoke Fire-EMS establishes Swift Water Rescue team
- Roanoke Valley Regional Fire-EMS Training Center's EMT Intermediate Training Program receives accreditation
- Roanoke Valley Regional Recruit School #6 held for City of Roanoke, County of Roanoke and City of Salem
- Roanoke Fire-EMS partners with Roanoke Regional Safe Kids Coalition to institute Gift of Life program
- Roanoke Fire-EMS accepts donation of 1941 American LaFrance fire truck from Shriner's Kazim Temple Fire Brigade



2004 Department Budget

The total operating budget for Roanoke Fire-EMS in 2004 was \$16,196,780.

 Operations
 \$14,095,854

 Adminsitration
 \$ 695,653

 Support
 \$ 670,239

 Airport
 \$ 735,034

SUMMARY OF RESPONSE

2004 SUMMARY

Land Area: 43 square miles Population: 94,911 Stations: 13



PERSONNEL

Uniformed: 265 Civilian: 6 Total: 271

Significant Incidents

January 18

Structure fire on Tinker Drive, resulted in death of three year old boy

January 22

Structure fire on Montauk Road, displaces 18 and causes \$225,000 in damage

September 28

Department's Swift Water Rescue Team activated for first time

December 20

Structure fire on Grayson Avenue, sent adult male to UVA Burn Center and resulted in death

Fire Related Deaths 2

Fire Related Injuries 15

Total Fire Loss \$3,290,317

* A "working fire" is the designation given to fire calls when the arriving officer sees smoke or flames coming from the structure. By notifying "radio control" of the "working fire", additional resources are dispatched to the scene.

Incident Type	Total 2003	Total 2004	
Bomb Threat	14	12	
Medi-Vac Assist	3	4	
Fire Alarm Activation	1,411	1,368	
Life Threaten—EMS	11,249	11,867	
Critical Life Threaten—EMS	1,246	1,270	
Biological Hazard	1	0	
Non-Life Threat—EMS	2,111	2,247	
Brush/Grass Fire	105	123	
Car/Vehicle Fire	227	205	
CO alarm—with patients	11	16	
CO alarm—without patients	26	23	
Aircraft Emergencies	42	40	
Building Collapse	7	5	
Elevator Rescue	53	49	
Structure Fires—Report 911	859	763	
Working Fires *	95	80	
Vehicle Accident—Serious Injury	592	485	
Vehicle Accident—Minor In- jury	1,021	1,133	
Vehicle Accident—Property Damage	5	13	
Public Service—Fire	414	461	
Standby—Fire	5	8	
HazMat Incident	13	14	
Gas/Product Leak	33	33	
Move to Cover	71	79	
Public Service—EMS	220	266	
Standby—EMS	78	75	
Mulch Fire	9	23	
Odor—Unknown	80	87	
Subject Down	642	727	
Quick Dash—CFR Test	6	16	
Spill—Hazardous Prod.	50	63	
Train Incident	0	2	
Trash/Dumpster Fire	50	70	
Tactical Rescue Response	2	1	
Wires Down—Hazard	397	262	
TOTAL CALLS	21,139	21,890	

APPARATUS RESPONSE

Engine Companies

Engine	E2	E3	E4	E5	E6	E7	E8	E9	E10	E11	E13	E14	COWG7 COEN7	SAEN2	Total (city)
Total Calls	1418	1705	815	1764	1321	973	896	1293	1344	774	1131	930	153	25	14,364
Day/Average	3.90	4.70	2.24	4.85	3.63	2.70	2.50	3.55	3.69	2.12	3.10	2.55	0.210	0.10	3.30

Ladder Companies

Ladder	L1	L2	L7	L13	Total
Total Calls	1218	972	685	749	3,624
Day/Average	3.35	2.70	1.90	2.06	2.50

Medical Units

Medical Unit	MU1	MU2	MU3	MU4	MU6	MU9	MU10	MU101	RKE CO	Total
Total Calls	3864	2957	3269	2252	3107	2954	2705	47	317	21,155
Day/Average	10.62	8.12	8.98	6.20	8.54	8.11	7.43	0.13	0.44	7.26

Officers

Officer	CH1	CH2	СНЗ	BC1	BC2	BC3	BC4	RS1	Total
Total Calls	4	32	32	1016	1079	38	15	2186	4,402
Day/Average	0.011	0.087	0.087	2.79	2.96	0.104	0.014	6.00	1.51

Airport Rescue/Firefighting (ARFF)

Airport Rescue Unit	AR2	AR3	Total
Total Calls	48	60	108
Day/Average	0.1329	0.164	0.15

Other Units

Other Unit	HZ1	INV1	TECH1	BR1	Total
Total Calls	45	135	25	24	229
Day/Average	0.12	0.37	0.07	0.10	0.17



In September 2004, Roanoke Fire-EMS developed its first Swift Water Rescue (SWR) Team. The Swift Water Rescue Team is based out of Fire-EMS Station #6 and falls under the Special Operations Division with Heavy and Tactical Rescue. Twenty-three fire-EMS personnel completed the required Technician Level Swift Water Rescue training and Boat Operations training.

The development of this team was timely, given the multiple flood situations the city faced during hurricane season. The team has two primary functions: to respond to flooding emergencies involving citizen rescues and to help with environment cleanup after a flood. For example, locating propane or fuel oil tanks, which floated down the river during the September 28, 2004 flood.



This SWR Team has been activated three times since inception in response to tropical systems that moved across Southwest Virginia. The SWR Team responded to the remnants of Jeanne that caused wide-spread flooding from the Roanoke River and tributaries, flooding roads, homes and businesses.

To date, the swift water rescue incidents include:

1. Two men rescued from a track loader caught in swift water while trying to move the equipment out of harms way.

2. One man rescued from a tree after he was caught by the river current. He was transported for mild hypothermia.

Two men rescued from trees after getting caught in the river current.

The attached picture is courtesy of *The Roanoke Times*.



ROANOKE VALLEY TRAINING FACILITY EARNS ACCREDITATION

Students to Earn College Credit

The Roanoke Valley Regional Fire/EMS Training Center is reaping the benefits of hard work, dedication and a commitment to regionalism.

In late 2004, the facility was notified by the Virginia Department of Health, Office of Emergency Medical Services, that its EMT Intermediate Training Program had qualified for accreditation and students enrolled in the program were now eligible for college credit.

This is an excellent example of a regional approach to Advanced Life Support EMS training and is something the Roanoke Valley can be

proud of. The course is made possible through a joint partnership with Roanoke Fire-EMS, Roanoke County Fire & Rescue, Salem Fire-EMS, Western Virginia Emergency Medical Services, Carilion Patient Transportation Services, and Virginia Western Community College. All are committed to quality patient care and safety in the Roanoke Valley.

The EMT Intermediate program is a pre-hospital advanced life support course that will certify the student in a pre-hospital emergency medical setting. A pre-requisite for the class is certification at the Basic Emergency Medical Technician level (EMT-B). The student then builds on the EMT-B level by learning a number of advanced life support techniques including: how to start an IV, medication administration, heart defibrillation, and advanced airway management techniques to name a few. Essentially, once the student completes the EMT Intermediate class they are midway between the EMT-B level and the Paramedic level of pre-hospital emergency medical service.

Accreditation of EMT Intermediate programs is administered through the Virginia Department of Health, Office of EMS. Applicants meticulously

inspect every aspect of their organization, including program management and practices, financial stability, clinical resources, medical direction and student outcomes.

Accreditation of EMT Intermediate training programs originally began in 2001. It was modeled after accredited colleges and universities' curriculum standards.

The Roanoke Valley Regional Fire/EMS Training Center's accreditation certification verifies its adherence to accreditation standards for itself, peers, medical professionals and the

communities it serves. It also confirms that each of the six partners has a strong belief in the importance of education for EMS personnel. This class will allow each student to earn 24 credit hours toward an Associates Degree through Virginia Western Community College.

In September 2000, the Roanoke Valley Regional Fire/EMS Training Center opened its doors as a joint training center for fire and rescue personnel in the City of Roanoke, Roanoke County, the Town of Vinton, and the City of Salem. The center has since served as a model for other localities for uniting funds, resources, and training expertise.

Virginia's EMS programs provide for a gradual increase in complexity and comprehension from basic level to intermediate level, thus laying the groundwork for the student to progress to full Paramedic certification.

2004 NEW GRANT OVERVIEW

<u>Grant</u> <u>Name</u>	<u>Grant</u> <u>Source</u>	<u>Grant</u> <u>Amount</u>	<u>Local Match</u> <u>Requirement</u>	<u>Services</u> <u>Funded</u>
Office of Domestic Preparedness State Homeland Security Grant	Virginia Department of Emergency Management	\$229,900	NONE	Mobile Command Center and Heavy Tactical Rescue (HTR) equipment
Rescue Squad Assistance Grant Program	Virginia Department of Health, Office of Emer- gency Medical Services (EMS)	\$40,982	\$53,138	Ambulance and training equipment
Good Neighbor Hero Grant	Wal Mart	\$1,857	NONE	Public Education
Gift of Life	Wal Mart	\$500	NONE	Cooperative program with Carilion to furnish safety products and education materials to newborns and their parents

PUBLIC EDUCATION AND

GIFT OF LIFE

In 2004, the Roanoke Fire-EMS Department, Roanoke Regional Safe Kids Coalition, and the Carilion Health System partnered to bring a new program called *Gift of Life* to Roanoke. The *Gift of Life* is a community partnership program sponsored by the SAFE KIDS Coalition, Roanoke Fire-EMS Department, Roanoke Sheriff's Office, Roanoke Police Department, Lowe's and WalMart.

Every time a child is injured or killed by an unintentional injury, everyone suffers—the child, their family, and the entire community. The majority of these injuries are predictable and preventable. By providing safety devices and educational materials to the families of newborn babies born through the Carilion Health system, children were introduced to a safer home, thereby de-

creasing the risk of unintentional injuries for these children and their families. The *Gift of Life* packet contained one smoke detector, two replacement batteries, one bathtub thermometer, two outlet covers, one DNA kit, and other home fire safety educational material.





HEROES

For the fourth year, Fire-EMS partnered with Roanoke City Schools to bring the HEROES (Help Encourage Roanoke's Outstanding Education Students) program to local classrooms. During the school year, firefighters were "adopted" one day a week. These firefighters ate lunch with the students and shared stories, experiences and positive messages. The program existed in eight schools: Fairview Elementary: Station #9; Highland Park Elementary: Station #3; Lincoln Terrace Elementary: Station #2; Jackson Middle School: Station #6; Morningside Elementary School: Station #11; Oakland Elementary School: Station #10; Virginia

Heights Elementary School: Station #7; and Westside Elementary School: Station #13.

RISK WATCH

During the school year, Roanoke Fire-EMS expanded its Risk Watch program. This expansion brought the program to more than 1,200 elementary school students in the City of Roanoke. Risk Watch is a school- based curriculum that links teachers with community safety experts and parents. The curriculum is designed around the SOL's and is divided into five age-appropriate teaching modules, each of which addresses the following topics: motor vehicle safety; fire and burn prevention; choking, suffocation, and strangulation prevention: poisoning prevention; falls prevention; firearms injury prevention; bike and pedestrian safety; and water safety. These topic areas represent the eight areas kids ages 14 and under are at greatest risk to unintentional injury



FIRE PREVENTION DIVISION

In August 2004, the Department received a Fire Service Award for Excellence for special contribution to the advancement of fire protection.

The department was recognized for its reorganization of the Fire Prevention Division. This reorganization resulted in fire inspections increasing over 600%, public education over 1000%, code review over 100% and cause & origin capability by 240%, and a 17% cost reduction to the City of Roanoke.

Smoke Detectors distributed	353
Chimney/Home Inspections Completed	123
Business Inspection Contacts	3663
Acceptance Tests Performed	180
Fire Extinguisher Demonstrations	6
Number of Inspectors	14
Permits Issued to Store and/or Use Explosives	11
Permits Issued for Bonfires	3
Permits Issued for Use of Fireworks	5
Permits Issued for Open Burning	3
Building Plans Reviewed by Fire Protection Engineer	132
Underground Storage Tank Removal Inspections	28
Fires Investigated by Department	107
Fires Investigated—Cause determined to be incendiary in nature	58
Fires Investigated—Cause determined to be accidental in nature	32

^{*} The Fire Prevention Division exceeds code requirements for schools, nursing homes, day care centers, and hospitals by inspecting each two or three times per year.

Roanoke Fire-EMS encourages all Roanoke residents to practice fire safety steps every day. Remember, fire safety is your personal responsibility and fire prevention precautions DO make a difference! The Fire Prevention Division of the Roanoke Fire-EMS Department offers fireplace safety and/or home fire safety inspections at no cost. Citizens can call 853-2795 to set up an appointment.

Citizens in need can also receive a smoke detector and/or replacement battery at no cost from Roanoke Fire-EMS Administration, 541 Luck Avenue, Suite 120, Roanoke, VA 24016.

ROANOKE FIRE-EMS PERSONNEL

J. B. Adkins	T. W. Adkins	K. L. Akers	B. S. Alford	R. E. Alley
Firefighter/EMT	Captain	Firefighter/EMT	1st Lieutenant	Lieutenant
W. O. Altman	J. M. Armstrong	C. J. Arrington	J. C. Arrington, II	G. R. Asbury
Battalion Chief	Captain	Firefighter/EMT	1st Lieutenant	1st Lieutenant
K. S. Atkins	J. L. Austin	A. P. Austin	M. A. Bailey	B. L. Baker
Support Assistant	Firefighter/PM	Captain	Firefighter/EMT	EMS Training Specialist
M. W. Banks	D. P. Barker	J. W. Beckner	T. A. Bedwell	R. M. Bedwell
Captain	Captain	Battalion Chief	Lieutenant	Firefighter/EMT
J. K. Bell	E. L. Bender	J. K. Bennington	S. B. Berry	D. A. Bishop
1 st Lieutenant	Lieutenant	Firefighter/EMT	Lieutenant	Captain
J. K. Blankenship	D. A. Bocock, Jr.	R. C. Bolton	S. B. Boone	S. V. Boothe
Firefighter/PM	Lieutenant	Firefighter/EMT I	Firefighter/EMT	Lieutenant
C. D. Boyd	K. L. Bradbury	S. E. Bradford	J. B. Brads	K. J. Branch
Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Lieutenant
S. W. Branscome	J. G. Brantley	T. W. Brown	C. W. Brown	M. D. Brown
Fire Protection Engineer	Firefighter/EMT	Firefighter/EMT	Captain	Lieutenant
D. M. Burnett	J. E. Burrows	B. T. Butler	T. G. Cady	J. L. Cady, Jr
Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	1st Lieutenant
R. W. Campbell	K. M. Campbell	R. E. Carter	C. A. Champney	P. T. Chitwood
Lieutenant	Firefighter/EMT	Lieutenant	Firefighter/PM	Firefighter/EMT
T. W. Collins	B. P. Conner	M. A. Craft	L. B. Creasy	D. L. Croft
Firefighter/EMT	Firefighter/EMT	Lieutenant	Firefighter/EMT	1st Lieutenant
J. L. Crouch	C. T. Decker	M. D. Dewhirst	P. A. Dillon	B. D. Dinwiddie
Firefighter/PM	Lieutenant	1st Lieutenant	1st Lieutenant	Firefighter/EMT
J. W. Dixon	J. H. Dubose	J. D. Dudley	G. S. Duncan	D. G. Duncan
Firefighter/PM	Lieutenant	Firefighter/EMT	Firefighter/EMT	Firefighter/PM
R. L. Early	S. M. East	K. F. Edwards	L. Edwards, Jr.	J. T. Evans
Captain	Firefighter/EMT	Firefighter/EMT	Lieutenant	Lieutenant
J. S. Faulkner Information Accreditation Coordinator	B. L. Ferguson Lieutenant	A. M. Ferris Battalion Chief	B. E. Fichtner Firefighter/PM	E. E. Fielder Captain
J. A. Firebaugh	G. L. Fisher	R. M. Fleitz	A. L. Fleming	R. T. Flora
Captain	Firefighter/EMT	Lieutenant	Firefighter/EMT	1st Lieutenant
L. R. Flora	C. E. Fochtman	A. L. Foley	N. P. Foutz	C. T. Fowler
1 st Lieutenant	Captain	Firefighter/EMT	Lieutenant	Lieutenant
C. J. Franklin	J. D. Franks	J. P. Fuhrman	M. B. Fullen	G. M. Fulton
Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT
K. L. Furrow	H. D. Gabelmann	N. C. Gardner	B. L. Gautier	T. G. Ghermen
Captain	Firefighter/EMT	Lieutenant	Firefighter/EMT	Firefighter/EMT
C. B. Gibson	J. F. Gish	D. S. Goodwin	G. S. Graham	H. I. Green
Lieutenant	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT
J. Grigsby	R. L. Guilliams	G. Harris	T. S. Harris	M. T. Harris
Chief	Lieutenant	Firefighter/EMT	Firefighter/PM	Firefighter/EMT
T. M. Hauck	D. H. Hayes	D. T. Heck	S. P. Hetherington	J. C. Hines
Lieutenant	Firefighter/EMT	Captain	Firefighter/EMT	Firefighter/PM
H. D. Hoback	J. G. Hodgin, Jr.	J. M. Holmes	M. N. Huddleston	B. H. Hudson
Deputy Chief	Firefighter/EMT	Firefighter/EMT	Captain	Firefighter/EMT
D. P. Hughes	W. E. Humbert	P. K. Hundley	D. L. Hurd	K. A. Hurt
Firefighter/EMT	Firefighter/EMT	Lieutenant	Lieutenant	Firefighter/EMT
J. B. Hylton	M. I. Ingvaldsen	M. S. Jenkins	P. W. Jessee	P. W. Johnson
Lieutenant	Captain	Firefighter/EMT	Firefighter/EMT	Lieutenant
C. B. Johnston	L. M. Jones	R. A. Jordan	T. A. Jordan	S. W. Jordan
Firefighter/EMT	Firefighter/EMT	Lieutenant	Lieutenant	Lieutenant
R. W. Joyner	M. D. Kesterson	B. A. Kincer	T. L. King	S. F. Lambruscati
Firefighter/PM	Captain	Firefighter/EMT	Captain	Lieutenant

ROANOKE FIRE-EMS PERSONNEL

G. L. Laprad	X. N. Lee	R. S. Lee	F. G. Leonard	J. N. Lester
Captain	Firefighter/EMT	Captain	Firefighter/EMT	Captain
R. L. Lipes	D. M. Lucas	E. R. Manuel	R. L. Markham	C. E. Martin
Firefighter/EMT	Firefighter/EMT	Battalion Chief	Firefighter/EMT	Captain
G. A. McCoy	S. D. McFaden	C. T. McFall	K. H. McIlhany	T. J. McSherry
Firefighter/EMT	Firefighter/EMT	Lieutenant	Captain	Captain
T. L. Meador	T. L. Meeks	C. E. Mills	A. G. Mitchell	J. Mone
Firefighter/EMT	Firefighter/PM	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT
M. A. Morris	T. J. Mougin	E. K. Mulford	D. A. Murphy	D. A. Muse
Captain/Fire Marshal	Lleutenant	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT
S. K. Mutter	L. R. Neil	M. R. Nelson	M. Nicholson	D. A. Noell
Captain	Firefighter/EMT	Firefighter/PM	Firefighter/EMT	Firefighter/EMT
B. T. Obaugh	W. E. Obenchain	R. L. Obenchain	T. C. O'Brien	R. M. Overacker
Firefighter/EMT	Battalion Chief	Lieutenant	Firefighter/EMT	Lieutenant
J. T. Overstreet	D. O. Palmer	D. L. Parker	T. D. Parry	C. E. Patrick
Lieutenant	Firefighter/PM	Lieutenant	1 st Lieutenant	Firefighter/EMT
J. R. Patterson	J. A. Peay	M. A. Peay	G. D. Perdue	R. D. Perdue
Lieutenant	Firefighter/EMT	Firefighter/EMT	Lieutenant	Captain
R. D. Peters	C. H. Pfister	D. K. Ploch	M. R. Podlewski	A. E. Poindexter
Captain	Firefighter/PM	Firefighter/EMT	Firefighter/EMT	Firefighter/EMT
D. B. Pope	P. C. Price	C. D. Price	J. F. Price, III	J. M. Proulx
Captain	Firefighter/EMT	Lieutenant	Lieutenant	Firefighter/EMT
J. D. Pruitt	M. A. Pruitt	J. B. Pugh	D. J. Rakes	T. J. Ransome
Firefighter/EMT	Firefighter/EMT	Firefighter/EMT	Captain	Captain
R. L. Reid	T. A. Reighley	J. L. Renick	J. D. Reynolds, Jr.	W. B. Riddle
Firefighter/EMT	Lieutenant	Captain	Firefighter/EMT	1 st Lieutenant
C. A. Riddleberger	R. E. Roach	S. D. Rorrer	M. W. Rose	N. D. Russell
Lieutenant	Lieutenant	Captain	1 st Lieutenant	Lieutenant
M. L. Sanders	C. S. Schrader	B. G. Scott	C. S. Sellers	D. R. Sexton
Battalion Chief	Firefighter/EMT	Lieutenant	Captain	Firefighter/EMT
T. W. Shannon	C. G. Sharp	K. W. Shelton	T. H. Shelton	T. A. Simmons
Firefighter/EMT	Firefighter/EMT	Lieutenant	Firefighter/EMT	Lieutenant
B. L. Simmons	Z. S. Slayton	B. S. Slayton	R. R. Smith	M. A. Smith
Lieutenant	Firefighter/EMT	Battalion Chief	Firefighter/EMT	Lieutenant
R. E. Smith	O. W. Smith, Jr.	D. W. Songer	D. L. Spearin	D. L. Spradling
Firefighter/EMT	Lieutenant	1 st Lieutenant	Firefighter/EMT	Firefighter/EMT
C. J. Stafford	M. L. Stone	S. T. Stone	B. S. Stores	V. D. Stover
Lieutenant	Captain	Captain	Executive Secretary	Support Administrator
S. P. Stump	C. E. Swecker, Jr.	J. T. Sweeney	R. E. Tartaglia	L. R. Taylor
Lieutenant	1st Lieutenant	Captain	Assistant Chief	Firefighter/EMT
K. R. Thompson	J. D. Thompson	L. W. Thompson	M. A. Thompson	A. S. Troutt
Firefighter/EMT	Firefighter/EMT	1st Lieutenant	Administrative Secretary	Firefighter/EMT
R. L. Troutt	C. L. Trussler	D. D. Turner	C. Turpin, IV	B. J. Underwood
Battalion Chief	Captain	Firefighter/EMT	Lieutenant	Firefighter/EMT
P. Uzelac	J. P. Van Dam	W. F. Vandamme	N. M. Wade	K. B. Walker
Firefighter/EMT	Firefighter/EMT	Captain	Lieutenant	Firefighter/EMT
A. P. Wallace	G. W. Warren	L. E. Watts	S. H. Weaver	F. W. Webb
Captain	Captain	Captain	Firefighter/PM	Lieutenant
K. R. Weeks	W. K. West, III	M. P. Wheeling	K. E. Whitlow	J. E. Wildigg
Captain	Lieutenant	Firefighter/EMT	Lieutenant	Firefighter/EMT
W. W. Wines, Jr.	D. A. Wray	B. H. Wray	C. H. Yearout	
Captain	Firefighter/EMT	Firefighter/EMT	Captain	

ANTIQUE TRUCK DONATED

In April 2004, the Fire Brigade of the Kazim Temple, A.A.O.N.M.S. generously donated a 1941 American LaFrance antique fire truck to the Roanoke Fire-EMS Department. The combination pumper and ladder truck, called a "quint", has 7,771 miles on its odometer.

According to records, the truck was originally delivered to the Pulaski Fire Department on December 16, 1941. This vehicle is considered a rare piece of equipment, because it was made in a war year.

This vehicle will be used in parades, placed on display and for educational purposes. The unit is housed in Fire-EMS Station #1 (13 East Church Avenue, S. E.) for safe keeping, maintenance and static display.







Recruit School #6

The Sixth Roanoke Valley Regional Fire-EMS Academy consisting of 26 graduates from the City of Roanoke, County of Roanoke and City of Salem graduated on November 3, 2004. Fifteen individuals representing Roanoke Fire-EMS, four individuals representing Roanoke County Fire and Rescue and seven individuals representing Salem Fire-EMS spent 17 weeks receiving instruction and practical training in the areas of basic firefighter skills to emergency medical techniques. Some of the training included rope rescue, vehicle extrication, emergency vehicle driving skills, and hazardous materials defensive tactic skills along with EMS certification.



Bringing the fire and EMS Departments together to learn, train, and grow provides consistency among all firefighter/EMS personnel; whether stationed in the City of Roanoke, County of Roanoke or City of Salem; minimizing costs to each jurisdiction through sharing instructors and equipment, and the opportunity for the recruits to develop a relationship.

The training was completed at the Roanoke Valley Regional Training Center located on Kessler Mill Road. The Roanoke Valley Regional Fire-EMS Training Center is a partnership between the City of Roanoke, County of Roanoke, City of Salem, and the Town of Vinton, and is a continuing effort to enhance fire and EMS safety operations, and to improve the delivery of these critical services through better training. It creates a system that allows for each area to have access to a state-of-the-art facility, as well as the sharing of resources to include specialized instructors and equipment, resulting in greater productivity region-wide.



TRAINING DIVISION

The Roanoke Fire-EMS Training Division is located at the Roanoke Valley Fire-EMS Training Center, 1220 Kessler Mill Road, Salem. The Training Center is used to train personnel from Roanoke Fire-EMS, Roanoke County Fire & Rescue and Salem Fire-EMS. The facility is staffed by personnel from these three departments. A variety of training is conducted in this facility, from the Roanoke Regional Fire-EMS Academy to continuing education for both fire and emergency medical services.

The Roanoke Fire-EMS Training Division offers on-going monthly training to department personnel. During the month of April 2004, the department conducted a training activity for the entire department on search and rescue, and rapid intervention teams (RIT). The training, both physically and mentally challenging, was conducted at 315 Albermarle Avenue, S. E., the old Heironimus Warehouse. Search and rescue techniques and RIT team deployment were the major focus of the training, along with thermal imaging cameras and search lines, which are important for finding the unknown locations of civilians and firefighters. This training taught the most important foundations of success for interior rescue/intervention operations—leadership, teamwork and discipline.

In July 2004, Roanoke Fire-EMS conducted a multi-story training activity for department personnel on the 7th floor of 104 Campbell Ave S. W. In order to make the training as realistic as possible, a smoke machine was used to simulate a fire on the 7th floor, generating a nontoxic smoke.

	01/04	02/04	03/04	04/04	05/04	06/04	07/04	08/04	09/04	10/04	11/04	12/04	Total
Personnel	294	165	280	458	665	645	667	661	410	420	466	322	5453
Contact Hours	1791	451.5	1991.5	3314	4405	3073	3423	4935	2845	2528	3328	2136	34221
HEROES	66	90	99	72	84	36	0	0	0	0	90	63	600

Personnel—Number of personnel attending a training function

Contact Hours—Number of personnel present at a formal training function and the number of hours trained. Does not include field training program hours.

HEROES—Number of hours attended for school lunch/mentor program

NEW EQUIPMENT

Roanoke Fire-EMS received two new pieces of apparatus in 2004. The department accepted a new Aerial Platform from Pierce Manufacturing in August 2004. The 2004 Dash® Aerial has a 300-gallon water tank and a 95' platform. Housed at Fire-EMS Station #2 (55 Noble Avenue), Ladder 2 provides the citizens and business owners of Roanoke the finest fire protection from an aerial apparatus owned by the City to date. This state-of-the-art equipment not only protects the citizens and visitors of Roanoke, but department personnel also benefit as it has one of the best occupant protection systems in the industry (protecting the firefighters while they are riding in the truck).

In addition to providing fire and rescue capabilities, Ladder 2 also has first responder emergency medical equipment, providing trained personnel quickly to the scene of an emergency. The personnel on Ladder 2 train daily on the "high tech" features and equipment.



Battalion 1 is a 2003 4WD Chevrolet Suburban housed in Fire-EMS Station #1 (13 East Church Avenue). This vehicle is used by a Battalion Chief, a department operations officer, and houses a mobile command center. From the mobile command center, the Battalion Chief can manage virtually all incidents from fire scenes to emergency medical scenes to mass casualty incidents.



New Employees 2004

Kevin Akers	David Burnett	Brad Dinwiddie	Jerry Franks
Marcus Fullen	Henley Green	Richard Lipes	Eric Mulford
Daniel Murphy	Duane Noell	David Ploch	Jeffrey Proulx
Joshua Pruitt	Trevor Shannon	Adam Troutt	Jonathan VanDam

Promotions 2004

<u>Captain</u>

Chris Brown	Bobby Early	Mark Kesterson	Kent McIlhany
Daniel Rakes	Doug Rorrer	Marci Stone	Kevin Weeks

1st Lieutenant

Brian Alford	John Arrington	Georgette Asbury	Matt Dewhirst			
Phllip Dillon	Lynn Flora	Tim Parry	Daryl Songer			
Loren Thompson						

<u>Lieutenant</u>

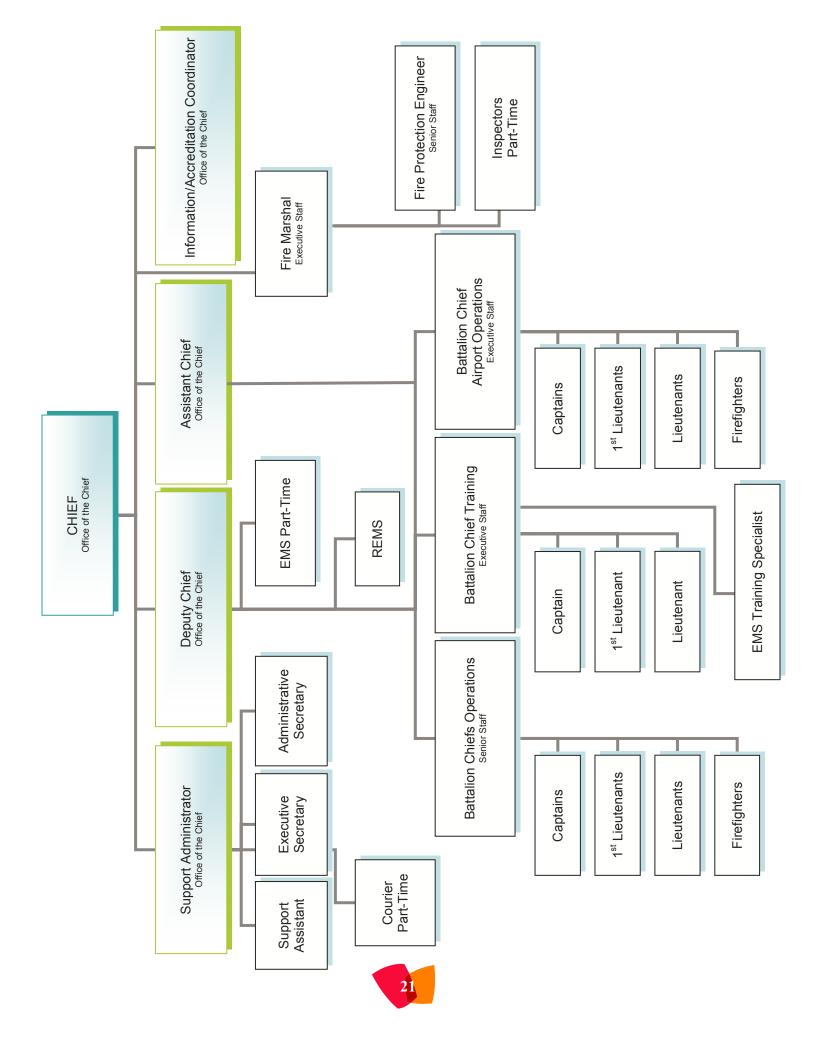
Brian Conner	Chris Decker	Jeremy Evans	Nathan Foutz
Noel Gardner	Gregory Graham	Terry Hauck	Todd McFall
Tom Mougin	Mike Overacker	Rob Roach	Kenneth Shelton

Retirements 2004

Bobby Biggs	Gary Conner	Michael Crowder	Kenneth Entsminger
Calvin Ferguson	Johnny Guilliams	Glen Hall	Paul Hunt
Peter Kandis	Barry Lussen	Mike Milton	James Southall









Fire-EMS Administration 541 Luck Avenue, Suite 120 Roanoke, VA 24016 fire-ems@roanokeva.gov



Fire-EMS Station #1 13 East Church Avenue, SE Roanoke, VA 24011 fire-ems_1@roanokeva.gov Built in 1906



Fire-EMS Station #2 55 Noble Avenue, NE Roanoke, VA 24012 fire-ems_2@roanokeva.gov Built in 1950



Fire-EMS Station #3 301 Sixth Street, SW Roanoke, VA 24016 fire-ems_3@roanokeva.gov Built in 1909



Fire-EMS Station #4 3763 Peters Creek Road, SW Roanoke, VA 24018 fire-ems_4@roanokeva.gov Built in 1999



Fire-EMS Station #5 216 Twelfth Street, NW Roanoke, VA 24017 fire-ems_5@roanokeva.gov Built in 1911



Fire-EMS Station #6 1333 Jamison Avenue, SE Roanoke, VA 24013 fire-ems_6@roanokeva.gov Built in 1979



Fire-EMS Station #7 1742 Memorial Avenue, SW Roanoke, VA 24015 fire-ems_7@roanokeva.gov Built in 1922



Fire-EMS Station #8 2328 Crystal Springs Avenue, SW Roanoke, VA 24014 fire-ems_8@roanokeva.gov Built in 1928



Fire-EMS Station #9
514 24th Street, NW
Roanoke, VA 24017
fire-ems_9@roanokeva.gov
Built in 1928



Fire-EMS Station #10 5202 Aviation Drive, NW Roanoke, VA 24012 fire-ems_10@roanokeva.gov Built in 1975



Fire-EMS Station #11 1502 Riverland Road, SE Roanoke, VA 24013 fire-ems_11@roanokeva.gov Built in 1964



Fire-EMS Station #13 4330 Appleton Avenue, NW Roanoke, VA 24017 fire-ems_13@roanokeva.gov Built in 1978



Fire-EMS Station #14 161 Mecca Street, NE Roanoke, VA 24012 fire-ems_14@roanokeva.gov Built in 1994



Roanoke Valley Regional Fire-EMS Training Center 1220 Kessler Mill Road Salem, VA 24153 fire-ems@roanokeva.gov Built in 2000



Roanoke Emergency Medical Services (REMS) 374 Day Avenue, SW Salem, VA 24016 info@roanokeems.org Built in 1955



Roanoke Fire-EMS 541 Luck Avenue Suite 120 Roanoke, VA 24016 (540) 853-2327 Fire-EMS@roanokeva.gov

